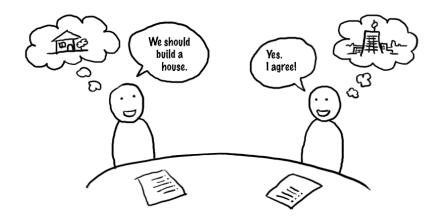


Operator performance in remote sensing image analysis: the impact of human and external factors

Frieke Van Coillie, Soetkin Gardin, Frederik Anseel, Wouter Duyck, Lieven Verbeke and Robert De Wulf



Problem Human interpretation is highly variable among different operators





Problem Human interpretation is highly variable among different operators

- (1) Human interpretation still topical in current map-making process
- (2) Virtually no RS research on operator functioning
- (3) Cognitive psychological research: overly confident belief in human judgement and interpretation of RS materials not justified
- (4) Insights from signal detection employed to RS interpretation tasks



Remote sensing meets psychology (WAVARS)



Laboratory of Forest Management and Spatial Information Techniques, UGent Department of Personnel Management, Work and Organizational Psychology, UGent Department of Experimental Psychology, UGent



Objectives

(1) to examine to what extent human performance in RS image analysis was liable to error

(2) to assess which determinants were appropriate to explain interindividual differences in performance

Number of experiments were run in which operator performance was examined as a function of time.



Method



Online data collection

Personal profile

Human factors

- Demographics
- Experience & skills
- Big Five questionnaire
- Visual working memory span
- Motivation
- Comparative anxiety

External factors

- Quality of computers/screens
- Amount of distraction
- Tiredness
- Time of day
- Amount of coffee consumed

Image interpretation variability

Digitizing tasks

- Lamp posts
- Water bodies
- Road networks
- Olive trees
- Olive parcels
- Vine rows

Performance

- Thematic accuracy
- Positional accuracy

Correlation & regression analysis

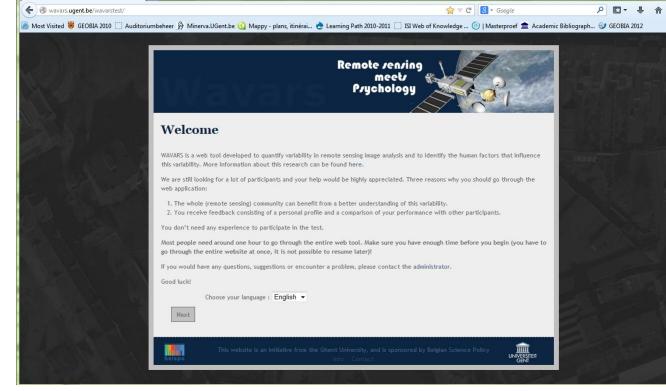


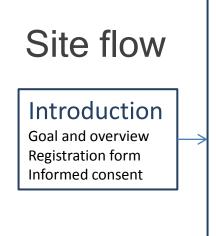
Website

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Data collection

Demographics

Personal particulars6Digitizing experience6Working environment5Interpretation skillsq

6 questions 6 questions 5 questions quiz (3 questions)

Personality

Introduction

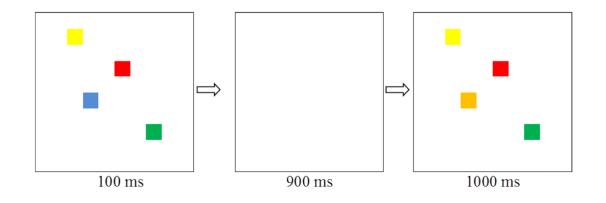
Big Five personality test 40 questions

Visual working memory

Introduction

Sample exercices Actual test 2 cases 56 exercises









Data collection

Demographics

Personal particulars Digitizing experience Working environment Interpretation skills

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Big Five personality test 40 questions

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6 questions

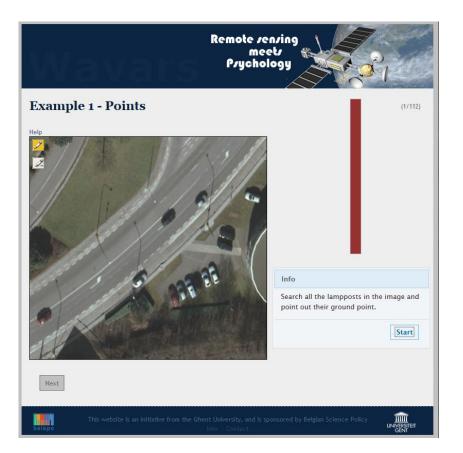
6 questions

Image interpretation

IntroductionSample exercises2 casesDigitizing tasks107 exercises



Lamp post



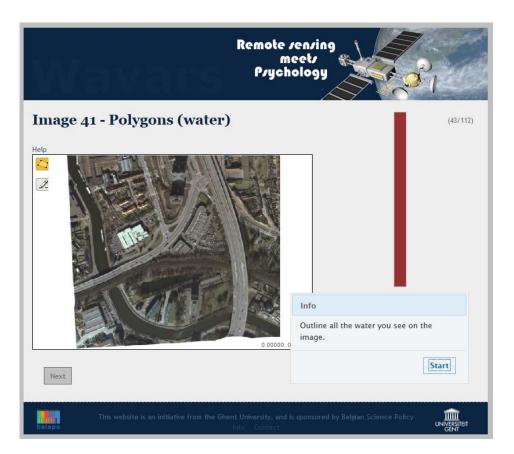


Olive parcel



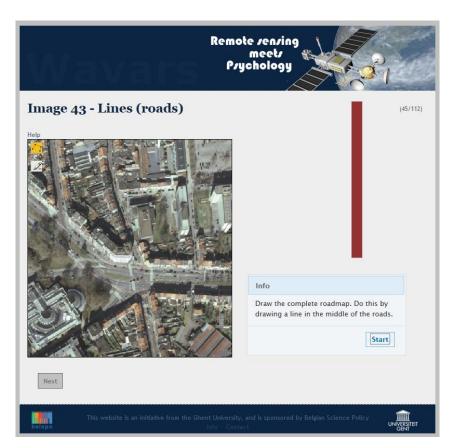


Water body



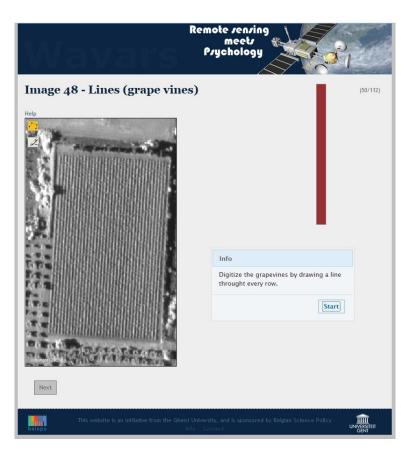


Road network



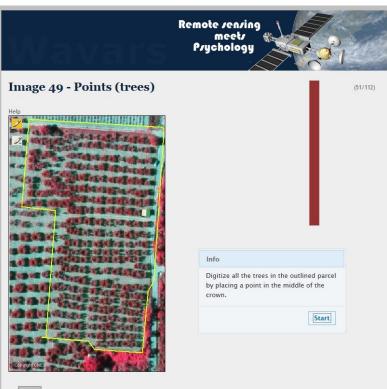


Vine row

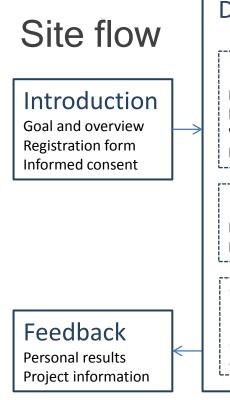




Olive trees







Data collection

Demographics

Personal particulars Digitizing experience Working environment Interpretation skills

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Visual working memory

Introduction Sample exercices Actual test

2 cases 56 exercises

6 questions

6 questions

5 questions

quiz (3 questions)

Image interpretation

IntroductionSample exercises2 casesDigitizing tasks107 exercises

Test experience

Motivation10 questionsComparative anxiety10 questions



Data analysis

(1) Descriptive statistics of the subjects

(number, gender & age distribution, educational level, digitizing/interpretation experience, personality, working conditions, time spent on the experiment \rightarrow vigilance)

(2) Quantification of operator performance

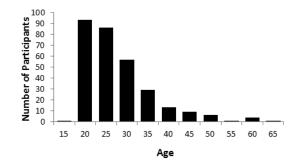
(thematic and positional accuracy)

(3) Performance effect study (correlation & regression analysis)



(1) Descriptive statistics of the subjects

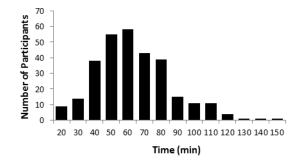
- a) High proportion of students
- b) Time range from 40-80 minutes
- c) Normal distribution of personality factors
- d) VWM typical range: 2-5 objects
- e) Majority of experienced subjects
- f) Large variability in working conditions





(1) Descriptive statistics of the subjects

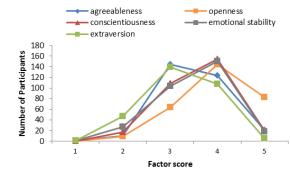
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Results Descriptive statistics of the subjects

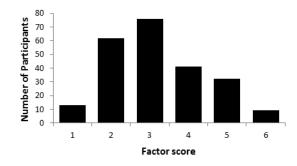
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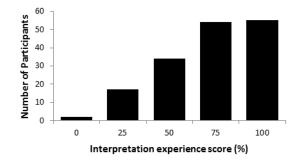
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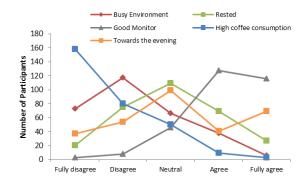
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Results Descriptive statistics of the subjects

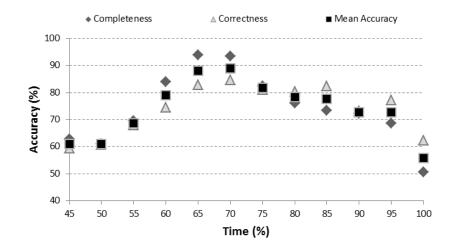
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Results Descriptive statistics of the subjects Visilance effect

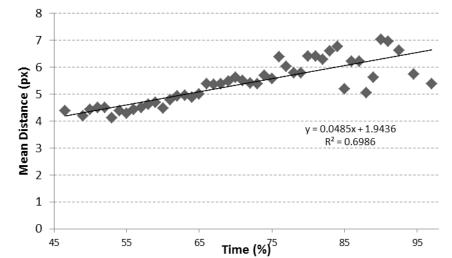
g) Vigilance effect





Results Descriptive statistics of the subjects

g) Vigilance effect





(2) Quantification of operator performance

- a) Humans seldom perfect in visual interpretation (80%)
- b) Some objects were more complex than others
- c) High inter-operator variability (11-98%)



(3) Performance effect study

- a) Correlation analysis
 - Subjects who took more time performed better
 - Operators with a longer VWM reached higher accuracy levels
 - Men performed considerably better than women
 - Digitizing/interpretation experience contributed to improved results
 - Extraversion negative impact on performance
 - Emotional stability positive effect
 - Seniors performed better



(3) Performance effect study

- a) Correlation analysis
 - Highly variable circumstances barely had an impact
 - Busy working environment negatively influenced performance
 - Consumption of coffee influenced positional results
- b) Regression analysis
 - 26% operator variability explained by human factors
 - 30% covered when external factors were added



Reflections to conclude

- a) Raise RS community awareness
- b) Development of assessment instrument
- c) Long-lasting image interpretation jobs without regular breaks should be avoided



Outcome



EARSeL, 31/05/2010 - 03/06/2010, Paris, France
GEOBIA 2010, Geographic Object-based Image Analysis, 29/06/2010 - 02/07/2010, Ghent, Belgium
ISPRS 100, TC VII Symposium, 5-7/07/2010, Vienna, Austria
Accuracy 2010, 20-23/07/2010, Leicester, UK
ForestSat 2010, Operational tools in forestry using remote sensing techniques, 7-10/09/2010, Lugo and Santiago de Compostela, Spain

GARDIN, S., VAN LAERE, S.M.J., VAN COILLIE, F.M.B., DUYCK, W., ANSEEL, F. & DE WULF, R.R. 2010. Web-based assessment of operator performance and variability in remote sensing image analysis: first results. Proceedings of the Ninth International Symposium on Spatial Accuracy Assessment in Natural Resources and Environmental Sciences, Leicester 20-23 July 2010.

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Remote sensing meets psychology: a concept for operator performance assessment. Remote Sensing Letters, 2(3), 251-257.
GARDIN, S., VAN COILLIE, F.M.B., DUYCK, W., ANSEEL, F., DE WULF, R.R. & VERBEKE, L. P. C., 2013, Variability of operator performance in remote sensing image interpretation: the importance of human and external fact. International Journal of Remote Sensing (accepted)